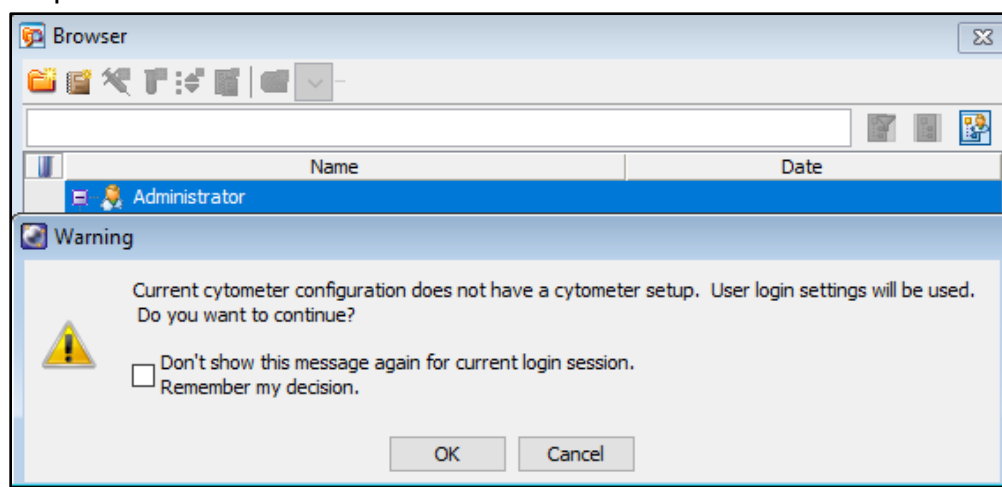


FACSDiva CS&T Results File Corruption

1. Problem

For reasons unknown, settings files used by the FACSDiva software can at times become corrupted. When the ***Diva_Current_Cytometer_Setup.cst*** file is no longer readable or its contents have been erased, the following error message is displayed by the FACSDiva software when a new experiment is created.



The Diva_Current_Cytometer_Setup.cst file contains the latest CST results such as bead lot used, pass/fail criteria, target value, actual target values, r%CVs, PMTV, DPMTV rSD, Qr, Br, Area Scaling Factors, Laser Delays...

The following steps help remedy this issue.

2. Solution

- Close the FACSDiva software.
- Navigate to:
 - ✓ C:\ProgramData*BD\FACSDiva\CST\Results\Configuration\Diva_Current_Cytometer_Setup.cst **hidden folder*
- Delete the ***Diva_Current_Cytometer_Setup.cst*** file. It will be recreated once the next CS&T performance check is run.